

# Privacy policy



## M2k, Structural Design Suite

We have designed our web page so you can visit and become familiar with M2k without giving any personal information. Once you have decided to provide us with your personal information, you can be sure it won't be accessible to public. Your personal information will be used only for the purpose of processing orders and/or upgrades of our products. Due to these reasons, this privacy policy is valid for any on-line and/or manual process that requires your personal information.

Information collected by M2k team is used to provide a better service to our clients and visitors. Our general policy is only to collect and store information that our clients and visitors are aware of. If this privacy policy changes, it will be upgraded on our web page.

To be able to respond to e-mails related with information of our products or technical support, it is necessary to collect and use personal information from you (clients information). The M2k team uses information from our clients to understand their interests and needs and to provide better services. Moreover, information may be used to improve our web page and our products. We may also use your personal information to complete transactions, provide service and support and upgrade our clients benefits.

The M2k team will not sell, rent or lease any personal information of others. The M2k team will not exchange your personal information with any associate or other company unless you authorize it. The M2k team may share clients information with our authorized distributors under the limits described above. The M2k team may share information if the purpose is to investigate, prevent or take action against illegal activities, suspects of fraud or activities that area against license agreement.

To keep your personal information up to date, we require that you contact us in case there are changes to your name, address, phone number or e-mail. The access to your personal stored information will be available under previous requirement.

The M2k team is compromised to do a correct storage of your personal information. To prevent an unauthorized access, keep you information up to date and assure a correct use of such information, we have stored on an appropriate place any physical and magnetic collected information so that only authorized personnel can have access to your personal information.

The M2k team will only collect e-mail addresses from people that voluntarily provide them. If you receive an e-mail from us, it can be because you explicitly provided us with your e-mail address with the purpose of receiving future information from us, or because you have some kind of relation with our team. We respect and appreciate your time to attend our e-mails. If you do not wish to receive e-mails from us in the future, please let us know.

People that have provided us with their phone number may receive calls from our team with the purpose of giving information about processing orders, new products and services, or upcoming events. If you do not wish to receive phone calls from us in the future, please let us know.

Links to other web pages are provided for your convenience. The M2k team does not control and has not verified such links, so we are not responsible for such web pages, their content or privacy policy. If you wish to visit any link to an external page, you do it on your own risk.

Our team appreciates your commentaries and opinions. If you have any comment or question regarding our privacy policy, please let us know.